

Emory Guest Wireless Users Instructions to Connect to the EmoryGuest Wireless Network

KB06031

★★★★★ 9299 views

About the Service

Clearpass - Wireless Guest Knowledge Article

Overview

The EmoryGuest network requires a user to confirm their identity prior to enabling network access. This is accomplished by setting up a username and password for each guest through a self registration system; however, the password to the account will only be provided to the email address or phone number provided by the user. Once the user retrieves the password, they can then use their username (email address) and provided password to login to the Guest networks.

Connecting to Guest

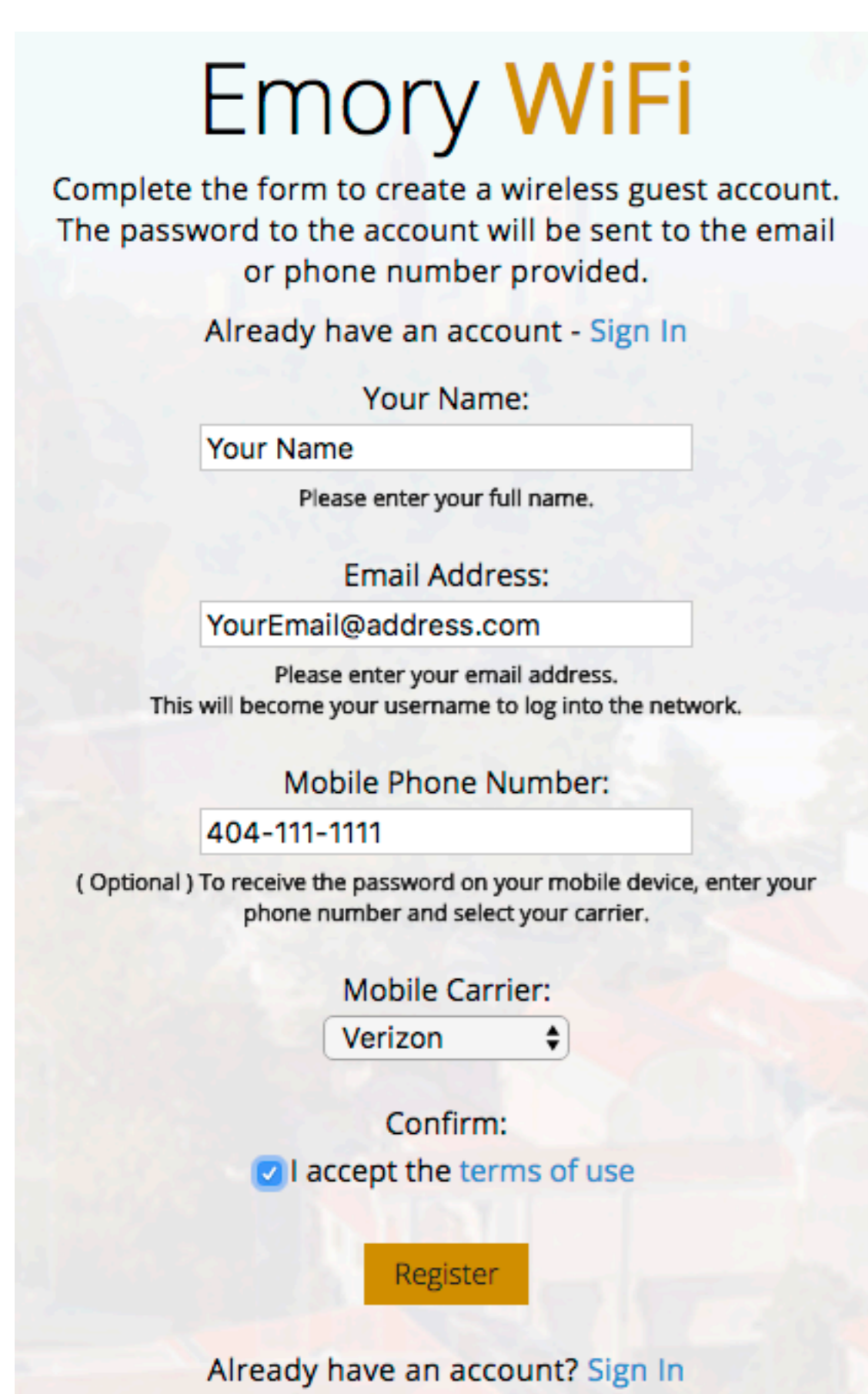
To use the EmoryGuest network, scan for wireless networks available and select 'EmoryGuest'.

Creating an Account on Guest

REGISTRATION PAGE

When connecting to EmoryGuest for the first time, the user will get redirected to a captive portal presenting a REGISTRATION page. If this does not happen automatically, open a browser and try to navigate to <http://cnn.com>, this should redirect the user to the REGISTRATION page shown below. The REGISTRATION page provides basic instructions for connecting to guest: Complete the form to create a wireless guest account. The password to the account will be sent to the email or phone number provided.

If you are opening a webpage in your browser to force the captive portal redirection, it is best to use a HTTP site instead of a HTTPS site. The HTTPS redirection will always result in a certificate warning message.



Emory WiFi

Complete the form to create a wireless guest account. The password to the account will be sent to the email or phone number provided.

Already have an account - [Sign In](#)

Your Name:

Please enter your full name.

Email Address:

Please enter your email address. This will become your username to log into the network.

Mobile Phone Number:

(Optional) To receive the password on your mobile device, enter your phone number and select your carrier.

Mobile Carrier:

Confirm:
 I accept the [terms of use](#)

Already have an account? [Sign In](#)

On the REGISTRATION page, the user is required to enter their name, a valid email address, and accept the terms of use. If the user would like to receive the password via SMS (text message to phone) then the user will need to provide their phone number and carrier.

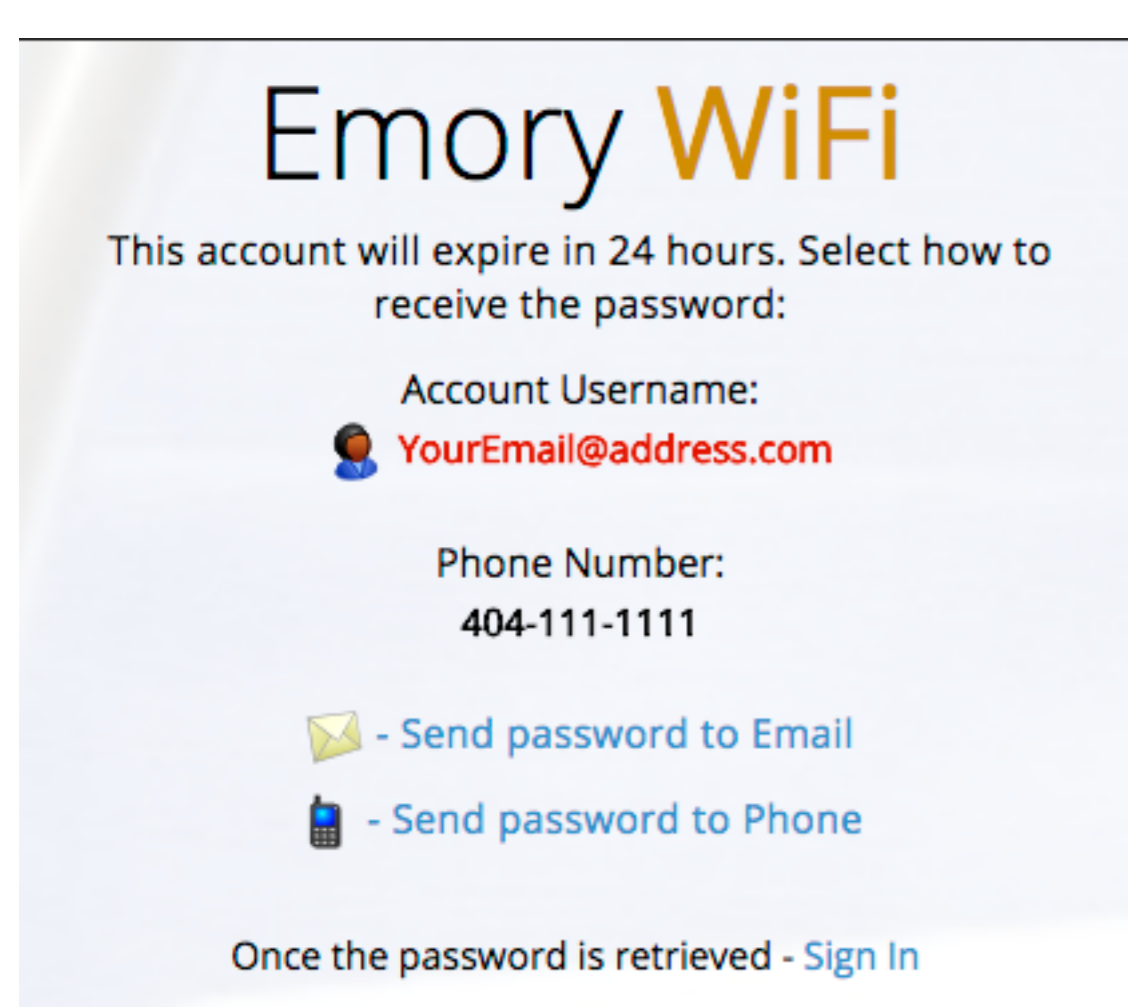
Once the form is completed and the user clicks on 'Register' – an account will be created that will expire in 24 hours. The user is then redirected to a RECEIPT page where they can choose how to receive the password to the account.

STRAIGHT TALK PHONES: If you own a straight talk phone, the back end carrier is either AT&T or Verizon. Most newer phones use ATT.

The major carriers are available in the drop down list. If there is a popular carrier that is not provided on the list and you are in a healthcare location, please call 404-778-4357 to request a carrier be added. If you are in an academic location, please call 404-727-7777.


Retrieving the Account Password for Guest

RECEIPT PAGE





Emory WiFi

This account will expire in 24 hours. Select how to receive the password:

Account Username:
 **YourEmail@address.com**

Phone Number:
404-111-1111

 - [Send password to Email](#)

 - [Send password to Phone](#)

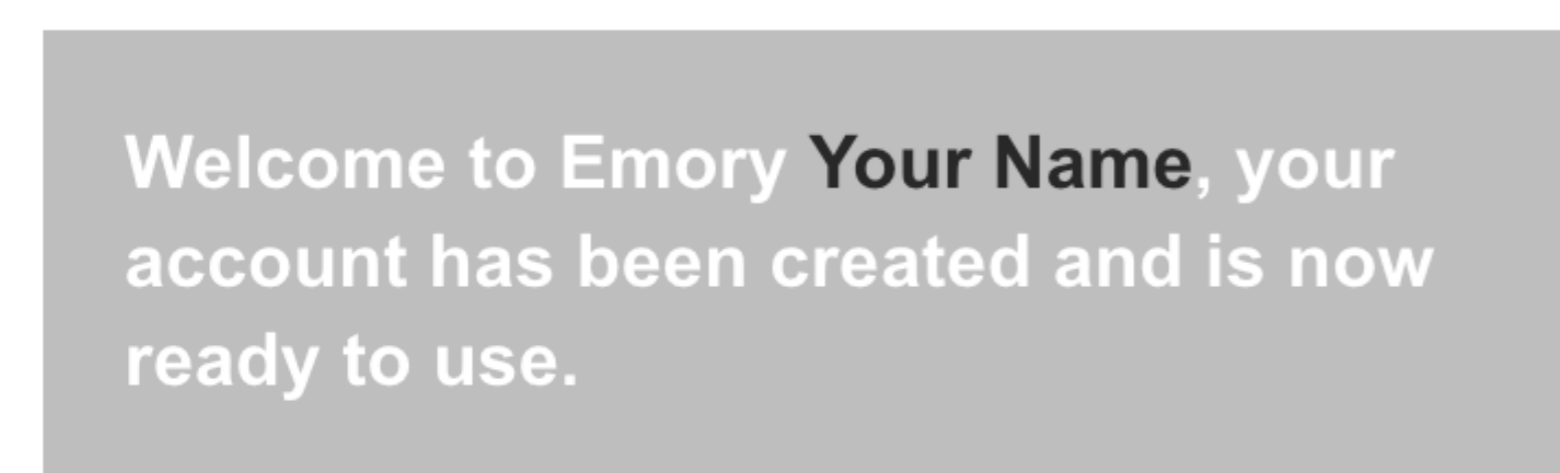
Once the password is retrieved - [Sign In](#)

If the user provided a phone number they will have an email and a phone option for the password. If no phone number was provided then there will only be an email option.

There is no network access during this time, the user must use a different device to retrieve the password.

Clicking on the Email or Phone option should generate a 'message sent' and the link will disappear.

The email looks like this:




WiFi Network: EmoryGuest

Guest Account and Wi-Fi Instructions:

- 1 Make sure your wireless adapter is set to dynamically obtain an IP address
- 2 Connect to the wireless network: **EmoryGuest**
- 3 Enter credentials:
 - Username: **chad.street@emory.edu**
 - Password: **372229**
- 4 Account expires: Tuesday, May 15, 2018 12:33

The text message looks like this:



Emory Wireless Guest Access

Username: chad.street@emory.edu

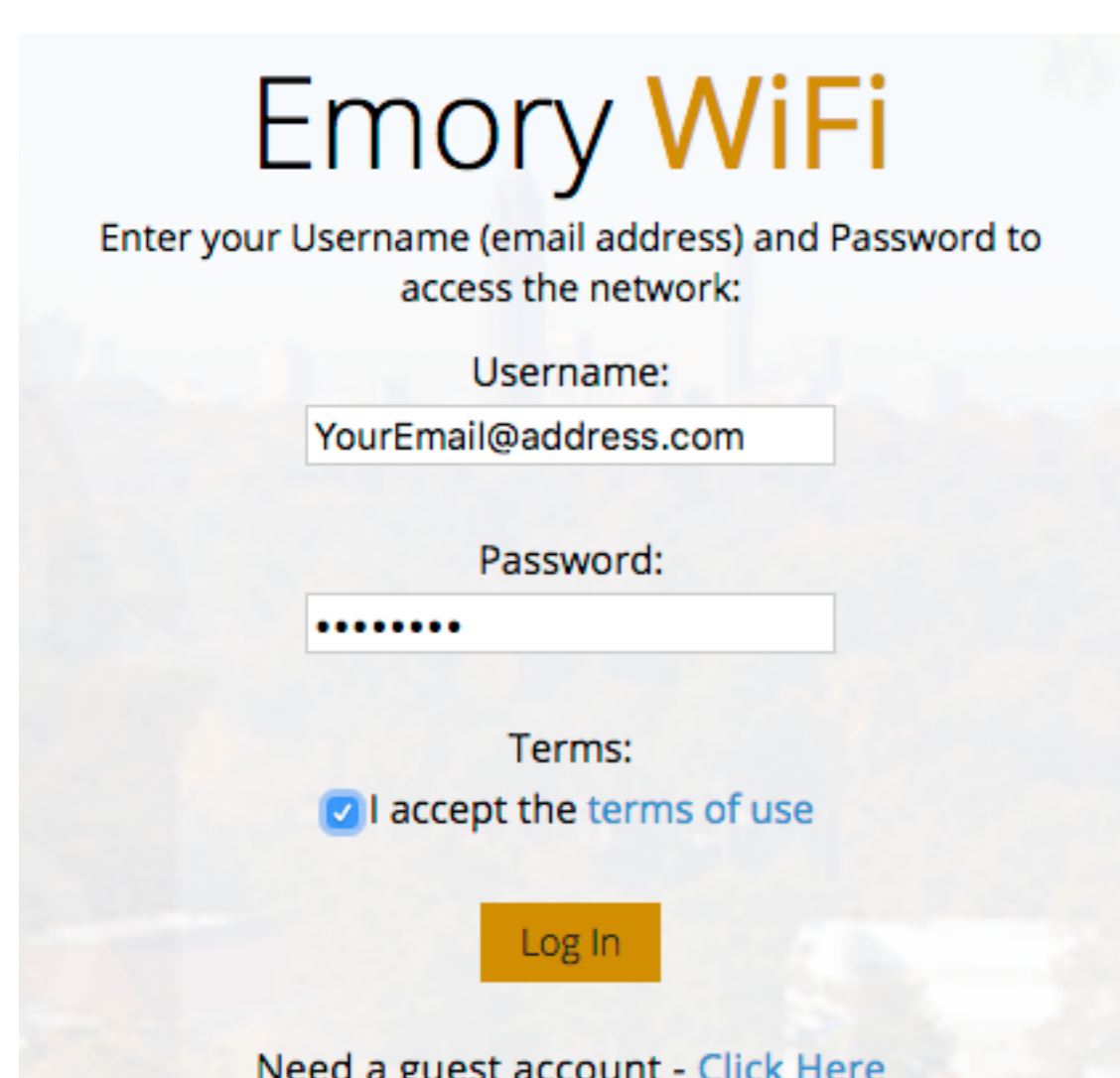
Password: 372229

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Emory University and Healthcare

Logging on to Guest

LOGON PAGE



Emory WiFi

Enter your Username (email address) and Password to access the network:

Username:

Password:

Terms:
 I accept the [terms of use](#)

Need a guest account - [Click Here](#)

Now the user has retrieved the password, they can login to the network.

From the RECEIPT page, they can select the Sign In option at the bottom. From the REGISTRATION page, they can select the Sign In option at the top. Once this option is select, the user is redirected to a LOGON page.

On the LOGON page, the user is required to enter their username (email address), password provided, and accept the terms of use. Once the information is entered, the user clicks on Log In – they will be redirected to a splash page that says ' Welcome to Emory! ' and they are now able to access the network.

Account Troubles?

Lost your password, can't remember what email address was used? Simply register again.

From the RECEIPT page, you can select the 'Need a guest account - Click Here' to return to the registration page; or, you can simply disconnect and reconnect to the EmoryGuest network.